

From the Desk of the Chief

I know it is only the first part of July, but it feels like the end of August. I really appreciate how many of you have stepped up and are working multiple shifts. This means more to me this year as I have been sidelined for a while. Thanks to all that have pointed out my poor judgement decision recently. Last week our daughter and her family came to town for a couple days and they wanted to see the Emergency Squad. They were overwhelmed by the size and scope of what we do. They have a small business with about 10 employees. When we were getting in the car they said their employees could learn something here. They were astonished at how friendly and dedicated you all were while not even being paid.

Dispatch has a problem with heat in that room. I did look at this when we did the remodel, but as I recall it would have been an extensive fix. For those that were here you may remember, Dispatch was not scheduled for any work, but we felt everyone needed to get something. Jim Ryan has asked Dick Schneider to see what needs to be done. In the meantime, the portable A/C can be cycled and turned off when a call comes in. I know this makes it more difficult to carry on a normal conversation or hear the TV. To be honest, I obviously remember the issue but so many other things came up at the time and some forgotten.

I wanted to tell you about the Administrative staff and their Assistants. You may not see them all the time when you are in, many do some of their work at home or come in some evenings. I am only concerned with one thing and that is getting the job done. I'm not interested in how many hours they can be in an office.

Last month we received word that we were awarded 2 grants from the State. One was for 8 new Latitudes to be used in the training center, receiving 26K. In addition, we received a matching grant for 26K. This means we have to pay 6K of it. This is to replace our blood

Sun City Center Emergency Squad Board of Directors

Our Current Board

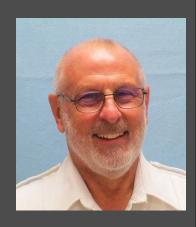
(left to right)

Emily Lahti Barry McKee Ken Ayers Kelly Knigge Tom Canedy MaryAnn Meeker Terry Blankenship

(front row)

Eileen Peco Tina Drury pressure machines.
Thank you for our grant writers, Marty Gifford and Penny Baker.

We are going to purchase carbon monoxide detectors to be placed on the BP machine. This was a suggestion given to us and I believe with the cars being so quiet now, there is a better chance someone could forget to turn off their car. These monitors will detect that.



Chief Mike Bardell

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UPDATES & REPORTS

July Birthdays				Anniversaries Tean	n#/	Years
Chuck Russ Elizabeth Bialaszewski Ray Cunningham Velma DeKing Pamela Zion Jim Rottman Russell Foti Dennis Nash Victoria Petersen Terry Blankenship Larry Crabtree Sally Mabesoone Jennifer Meier Franklin Sponhauer Winnie Sochacki David Zoerb	2 4 4 4 5 7 7 8 9 9 11 11 11 13 14	Peter Gallagher Randy Allen Robert Rusnak Martin Altman Nancy McCune John Dulik Betty Hunton Jean Nelson James Malanowski Eunice Bembrey Shun Lee Ed Davis Dottie Kemmer Carol Bippen Elizabeth Peyton Louise Michalchick	15 16 18 19 19 21 21 21 22 23 23 24 26 27 27 28	Mary Bramel Robert Rusnak Tom Rawlings Kenneth Ayers Suzanne McFadyen Oscar Kramer Elaine Elliot Kelleen Dewey S. Diane Hathaway Elda Miller Susan Deptula June Rowley	8 5 7 0 4 5 2 7	3 1 1
Kenneth Allison Georgia Axtell Joseph Cox	15 15 15	Penny Baker Lorraine Germain Roger Sawyer	30 30 30	amazons	m ⁻	ile

Squad Stats			
Run Reports			
Ambulance Runs	319		
Van Runs	126		
Fall Calls	97		
Blood pressures	69		
Sick List			
Chris Avella Robert Leonard Danna Wallace Margaret Whitford Kitty Boeger David Zoerb Mark White Eliot Marcus	T-1 T-1 T-1 T-1 T-7 T-8 T-8 T-8		

Up Front and Personal

The responsibility of the Volunteers on the front desk is to be responsive to emergency and non emergency calls, and to be the first face residents see when they stop by with questions, request medical service (blood pressure) or secure medical supplies (wheel chairs, walkers, canes, etc.). Here is what a few Front Desk Volunteers have to say about their work on the front desk:

Front Desk Trainer and Team 7, Carol Bippen - "I am very proud to be a part of the Front Desk Volunteers. I believe our service makes a difference to the Sun City Center community. I am inspired by the selflessness of the people who want to volunteer".

Front Desk Team 1, Darlene "Dee" Whitehurst - "I have been with the Squad for <u>6 years</u>. I enjoy helping the neighbors who come into the Squad. When I can help with something they need, answer their questions and see the smiles on their faces there is no better feeling to me".

Front Desk Team 7, Elda Miller - "I have volunteered as a Front Desk Receptionist for almost a year. I decided to volunteer after seeing the Squad respond to several calls on my street when neighbors fell or needed transport. This is a fabulous benefit that Sun City Center residents often forget, however, those who have needed the squad are always so appreciative! This is why being at the Front Desk is important to me. I am here to answer the calls, take blood pressures, handle the loan closet and help in any way I can. This is a great place to Volunteer and join the E-Squad Family".

Front Desk Team 8, Arleen Sanders - "I have been on the Front Desk AM shift for <u>14 years</u>. I like helping people and giving back to the community in any way I can. The Squad is a wonderful place to be a Volunteer".

Front Desk Team 1, Winsor "Skip" Aylesworth - "As a new Sun City Center resident in 2017, I was so impressed that the Emergency Squad was all volunteer and there was no charge for service. I chose the Reception Desk as it fit my needs. The reception job is the squad's interface with the general public as we answer the phones, greet visitors and answer questions. I have enjoyed my 18 months at the Squad and impressed with the work of all our Volunteers in supporting the goal of the organization. I have met wonderful people and realize squad members treat their team as a family.

Our People & News You Can Use

Government Liaison

By Noreen Schramm, EMT, Team 6

Most of us when we join the Sun City Center Emergency Squad do not think about how we are organized or, for that matter, how we continue to operate year after year. We arrive for our Squad shifts and then go home. And that's the way it was for me for a good number of years. How and why was not important until becoming Chief. Just prior to becoming Chief I attended my first EMSAC meeting (EMSAC stands for Emergency Medical Service Advisory Council). It was at that first meeting that I became aware that we, the Squad, were part of a much larger organization, and that there were rules and regulations governing it. That peaked my interest in governmental affairs.

The Squad is governed mostly by Statute 401 and Rule 64-J BS, and dictates how we do business. Although we do not charge a fee we are in the business of providing emergency medical services to our community and therefore, have to follow the State rules. We were formed in 1964 by a charter from the State of Florida to render services in our area. Our service area is prescribed in this charter and we have the assistance of Hillsborough County Fire Rescue in our endeavors. Statute 401 is a set of laws established by the State legislature. It has been 41 years since its inception. One of the duties of EMSAC is to advise the Department of Health of any proposed changes to this document that can only be amended by legislative law. Rule 64-J is a set of rules established by the Department of Health in conjunction with Statute 401 in how emergency medical services are delivered to the residents of the State of Florida. Rules can be amended rather quickly whereas Statutes cannot.

My job is to monitor what is happening on both a State and County level as Government Liaison Officer. A few years back prior to the July EMSAC meeting, a notice was received that there were proposed changes to Statute 401 to be reviewed at the upcoming EMSAC meeting. If these changes were approved by EMSAC they would then be sent to the Surgeon General and forwarded on to the Legislature when it came into session. Being curious about the proposed changes I read the 90+ pages of Statute 401 and found that some of the changes would put us out of business. We relayed our Squad's concerns to Tallahassee prior to the EMSAC meeting and brought them up at the next conference where other fire rescue units also expressed their misgivings with the proposed changes. Bottom line the changes were withdrawn.

It is important to the Squad to stay on top of what is happening in Tallahassee. It is also important to stay in touch with our County officials and especially with HCFR. The Squad is represented on the County's EMPC (Emergency Medical Planning Council). Though the EMPC does not make recommendations to change the laws, it does monitor how emergency medical services are delivered to the residents of our county and our presence at these meetings is noted.

Vigilance is the only way for us to continue our vital mission.

The Education Department, By Shirley Bardell, Asst. Chief, Education

The Education Department is responsible for all patient encounter educational and team training activities of the Sun City Center EMS as well as training of CPR and Stop the Bleed courses for the community. The only exception is initial EMT training and Certification which is completed at a State approved EMT training site. However, the required EMT Recertification and Continuing Education Classes, although taught at Hillsborough Community College, are coordinated by the Education Department. In addition, the Education Department coordinates with the State to obtain EMT license renewals for Squad EMT's that are strictly volunteers. Each discipline that is taught by the Education Department is managed by a Director. All Directors report to the Assistant Chief of Education. The Directors and their respective instructors are listed below along with an overview of the training components.

EMR

The Assistant Chief of Education assumes responsibility for the oversight of the EMR training. This includes approximately 60 hours of lecture, practical skills, computer training and ambulance or van ride-along runs. The course is sanctioned by the Emergency Care and Safety Institute who approves our course (and our designation as an approved training site) and certifies all instructors as well as issuing the EMR Certification for those who complete the course. Our EMR course curriculum mirrors the National EMS Education Standards which were developed by the US Department of Transportation. All EMR's must be BLS CPR Certified and attend a Recertification of both CPR and EMR every 2 years which is taught at our education building. **Current EMR Certified Instructors:** Shirley Bardell, Tina Drury, Jan Huber, Noreen Schramm, Kelly Knigge, Judy Myette, Jorge Ignarra, Walt Bowers, Barry McKee, Marcia McKee, Bud Wiehe, Linda Eargle, Robert Leonard, Debbie Spitler, Ken Ayers, BJ Capron and Shawn Brauch. Others who assist with the Practical Exam and function under an Instructor when needed are Jim Malanowski, Garry Gose, Jim Ryan, Mike Bardell and Victoria Petersen (computer).

Driver Training

The Director of Driver Training is Dick McCormick. The initial Driver Trainer Course is an EVOC Course (Emergency Vehicle Operators Course) developed by Coaching Systems and approved by the National Safety Council, titled CEVO and is taught over 16 hours. All ambulance and van drivers must complete a lecture session followed by reaction time testing and vision testing. Then the students must navigate a driver course with specific ambulance movements and safety components. All Drivers must have a valid Driver License and pass a Drivers License check as well as a physician's approval statement. Drivers are Recertified every 2 years at the education building. Once the initial Driver Training Course is completed, each Driver must proceed to and pass the Phase 2 Driver Training component with a Designated Driver Trainer, which consists of many hours of supervised on the road driving and skill checklist completion. Also, all Drivers must be EMR's. Current Initial Driver Instructors: Dick McCormick, Karen McInnis, Tim Zion, Tom Burlage, Barry Bogart, Jim Malnaowski, Mike Bardell, Kent Marchuck, Mohsen Khalifa. Current Designated Driver Trainers, Phase 2: Dick McCormick, Tim Zion, Joe Cox, Jim Malanowski, John Fetting, Barry McKee, Tom Burlage, Tim Baker, Barry Bogart and John Colburn.

Dispatch

The Director of Dispatch Training is Dianne Good. Dispatch training is 16 hours and involves all of the aspects of radio communication, ambulance and van dispatch, 911 coordinated activities, police and fire coordination, monitoring of ambulance and van activities, calls directly from the community, processing information for ambulance and van crews and scheduling van and ambulance non-emergency transports. They also are responsible for interacting with LifeLine and key locator information from our Key Locator program as well as interacting with hospitals. Dispatchers must recertify every 2 years at the education building.

Current Dispatch Instructors: Dianne Good, Karen Leonard, Linda Hughes.

<u>CPR</u>

The Director of CPR is John Gentry. He functions as our Training Site Coordinator through Pasco-Hernando State College, American Heart Association Training Center. The CPR section trains all new EMR's in BLS CPR, Recertifies all EMR's and Drivers in BLS CPR and provides community HeartSaver courses which are 4 hours in length. Each BLS CPR course is 8 hours. His section is responsible for all of the numerous manikins and training aids associated with CPR. CPR Instructors go through many hours of lecture and supervised training before they receive their Instructor designation. All responding crew members MUST have an active BLS CPR card. Returning members who have been gone more than 60 days must perform a review of PIt Crew CPR with a designated CPR instructor prior to being on the ambulance or van. BLS CPR is valid for 2 years, then must be recertified at our education building. Curent BLS CPR Instructors: John Gentry, Gary Krcil, Jennie Casey, Chuck Russ, Walt Bowers, Kent Marchuck, Theresa Snipe, Teresa Rowe-Wilson, Jerry Mitchell, Judy Myette, Ted Adamczyk, Marcia McKee, Barry McKee. Current BLS CPR Instructors who review returning members: John Gentry, Chuck Russ, Judy Myette and Barry McKee. Designated Faculty who train and evaluate Instructors: Judy Myette, Barry McKee, Chuck Russ

Behind the Scene—Audits

By Marty Gifford, CFO

In the Siren last month, everyone learned about the duties of the CFO and Assistant CFO. These duties include day to day accounting and financial operations for the Squad, however, there is another layer to this financial picture. Every year the Board of Directors secures an accounting firm to audit all of our financial records.



In the last several weeks we have been working with our auditor, Matt Ladoniczki. He represents the firm of Rivero, Gordimer & Company, P.A., Certified Public Accountants, in Tampa, Florida. This is an in depth audit of every aspect of the SCC Emergency Squad financial situation.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. It also includes evaluating the appropriateness of accounting policies that we use. This year we prepared and presented Matt with 26 items that he requested including bank statements, reconciliations, Board minutes, our Quickbook files, investment statements, asset additions & disposals, grant contracts, bequests, etc. Also, the auditor presented a random list of check numbers for us to provide copies of the checks with matching invoices.

When the audit is completed, a Partner from the firm and Matt with present their report to the Board of Directors in a regularly scheduled meeting.

Summer Activities

SAVE THE DATE



Our Summer Lunch is planned for August 15th in the Veterans Theater, North Club at Kings Point. The sign-up sheet will be posted in mid July.

School Supplies collected from July 1 - July 26



Please place backpacks, pencils, pens, markers, note-

books, etc. in donation boxes located in the Ready Room. Thank you.

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June 2019 EMR Graduates



Pictured from left to right: Barry McKee, Instructor, Dylan Newman, Alice Ormiston, Paul Donohoe, and Walt Bowers, Instructor

Team Captains

Team 1 Robert Leonard

Team 2 Betty Richner

Team 3 Chuck Russ

Team 4 Tim Zion

Team 5 Ken Rodman

Team 6 Dick McCormick

Team 7 Tina Drury

Team 8 Tom Burlage



Check our website at SCCEMS.com