

Dedicated Squad Volunteer Donates Time and Money

The Emergency Squad has many dedicated volunteers that give both their time and money to serving our community. But recently 12-year volunteer John Lackey made an extra generous donation that more than deserves recognition.



About a month ago, John decided it was time to sell his 23-year-old golf cart. He set a minimum price of \$400, but was unsure of exactly what he'd get. Turns out, he got a lot more! And he decided to give everything above his minimum price to the Squad. John donated \$1100 to the Squad.

Thank you, John Lackey.

Quality Assurance
by Diane Simon, Asst. Chief QA

Devils in the Details....

First and foremost, thank you for a wonderful year of service. May the New Year bring you everything you desire.



We are seeing some minor errors in regards to a Facility vs a Block Address. It appears that some of you aren't sure of the difference between the two. If you are going to a Facility, it will be listed under the Facility on the Incident Tab. Block address you have to type in a Street Number and Find the Street. So what!! Facilities are licensed by the State as a Healthcare Unit. They have to meet certain requirements to be considered. It also means that if a patient is a single entity, they can be discharged to a Healthcare Facility vs going home alone to a Street Address.

We all know what happened in "Home Alone".....

It's truly just a sidebar, and we will edit the report should you miss it.

Thank you again for your dedication to the Community.

QA/ Diane G. Simon and Sally Reid

January 2023

The Siren

Newsletter of the Sun City Center
Emergency Squad



From the Chief's Desk

We start the new year with changes. As we age change comes difficult to accept. Several positions in the squad have changed. These changes have occurred because people wanted a change.

We also start the new year with a new CA board and KP Federation Board in March. It is my hope we start to find ways to unite this community. We can truly be a force to the county and the state to get the services we need if we band together.

Last year was very challenging, we had the lowest level of volunteers in several years. But thanks to many of you working extra shifts we did it. The first EMR class has at least 11 and Dispatch has 4. That's a great way to ring in the New Year. I am hopeful we will continue to increase our volunteers as the year progresses.

I hope your Holidays were full of happiness and joy. I continue to be proud of each and every one of you and the jobs you do every day at the squad.

Happy New Year



Chief Mike Bardell

Inside this Issue

Updates & Reports

Driver's Road Kit

New Assistant Chiefs

Every Call, Every Person

HIPAA and Legal Issues for EMS

Ten Digit Dialing

Community Relations

Quality Assurance

This Month (Events)

Team Captains

Did you know? Recent Squad Accomplishments

- Approximately 4800 ambulance runs per year - we see about one quarter of the community/year.
- SCC Ambulance Charge: **FREE**
- Hillsborough County Fire Rescue Ambulance fees: the base cost begins at \$800 + \$12/mile, plus fees for Oxygen, bandaging, medications, etc.

COVID/ Coronavirus - **FREE**

- Over 8000 COVID tests administered as soon as they were available in 2020-21(with community Organizations and South Shore Hospitals)
- Four vaccine/booster events at KP in 2021-2022 - over 2500 vaccines

Disaster Planning/ Community preparation -**FREE**

- We continue to coordinate and plan disaster coordination with government agencies, and local nonprofits every year. We then help present and disseminate information at events for residents. 2018-2022
- Coordinate communication with local ALFs and SNFs during disaster events by establishing a communication network
- Purchased and subscribed to FIRSTNET, the cellular service guaranteeing First Responders communication with State agencies to ensure better, faster response for our residents

Wheelchair Transportation for wheelchair bound residents **FREE**

- We provide between 1000 and 1100 Van transports in the community per year **FREE**
- Cost of wheelchair transportation varies by company between \$45-65 base, plus mileage, wait fees, etc.

COMMUNITY Classes **FREE**

- Bystander CPR classes available -\$ cost of training book
- Stop the Bleed - **FREE**
- Fall prevention programs -**FREE**

Blood Pressures **FREE**

Almost 1000 walk-in blood pressures are done at our main building every year

Equipment Loaner Closet - **FREE**

Every year we loan out close to 1100 wheelchairs, walkers, crutches or canes to residents, for as long as needed.

AED/ Training - **FREE** for local organizations cont'd.

We provide training to local churches facilities and organizations that have AEDs in their building.

Cont'd.
Key Locator / Vials of Life -**FREE**

- Our Key Locator service is a secure database that provides us information that is only used in an emergency. The Key locator keeps your home entry information, which is only used when we need to access your home to help you. This prevents the county Fire Department/ Sheriff from breaking a window or door to reach you.
- Vials of Life - we hand out vials with forms for your health history, medications list. Please keep this in your refrigerator where we can find it.

Published by the SCC Emergency Squad. Editor-in-Chief -, **Mike Bardell**, Editor - **Eileen Peco**. Articles are accepted up to the 25th of the month for the following month's issue. Items may be address to The Siren and posted The Siren mailbox, just below the Team 8 mailbox. US Postal mail should be address to: Sun City Center Emergency Squad, The Siren, 720 Ray Watson Dr., Sun City Center, FL 33573. When sending by email, send to JoK@scc-ems.us, subject line: The Siren.

Team Captains

- Team 1 Paul Donohoe**
- Team 2 Betty Richner**
- Team 3 Walt Bowers**
- Team 4 Tim Zion**
- Team 5 Rich Bothroyd**
- Team 6 Eileen Peco**
- Team 7 Jim Hunton**
- Team 8 Tom Potter**



SUN CITY CENTER EMERGENCY SQUAD



UPDATES & REPORTS

Birthdays for January 2023

Kathleen Brown	2nd	Ed Whitehead	18 th
Aileen Engel	2 nd	Marcia McKee	19 th
Thomas Leyden	3 rd	Michael Bardell	20 th
Doug Gatchell	4 th	Bobbie Cockrell	20 th
Pamela Kerstetter	5 th	Marcia Doscher	20 th
Jan Huber	7 th	Kathy Zdrodowski	20 th
Elaine Shaefer	8 th	Grace Ryan	23 rd
Shawn Brauch	9 th	Louis Balance	24 th
Donna Lewis	9 th	Gloria Deiss	25 th
Gary Krcil	10 th	Robert Leonard	25 th
Arleen Sanders	10 th	M.J. Ricketts	25 th
Linda Mascetti	11 th	Michael Noone	26 th
Barb Bardsley	13 th	Barbara Page	26 th
Elizabeth Oskamp	13 th	Michael McClintic	26 th
Carol Zeller	15 th	Len Farrell	28 th
Mary Borg	16 th	Doris Ferron	30 th
Ana Bauer	17 th	Richard Schneider	31 st
Mary Fisher	18 th		

January Anniversaries

Team

5 year Anniversaries

Richard Bothroyd	5
Winsor Aylesworth	1
Ronald Claeys	1
Cynthia Shue-Claeys	2

3 year Anniversary

Suzi Russel	2
Joyce Behl	5
Louise Howe	7
Glenn Sweeney	6
Louise Kowalski	5
Maryanne Jenkins	6
Al Harris	4
Carol Hillberry	3

1 Year Anniversaries

Lois Hansen	5
Rena Steward	4
Julie Peterson	1
Danielle Faella	2
Ray Edens	0
Kathleen Brown	8
Diane Christopherson	1

Stats End of Year 2022

Ambulance Runs 4031

Fall Calls (%) 1410

35%

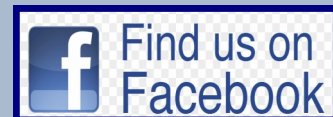
Blood pressures 716

Van runs 1024

Sick List for January 2023

Shirley Bardell Team 3

Linda Hughes Team 4



Happy Birthday!

Beginning the New Year by Chris McCann

As years go, it seems that this one has been one of the most difficult. Our Squad family has had more than its share of sadness.

The Sun City Center Emergency Squad is an amazing family. How we show our appreciation for and treat each other, make a world of difference. In my opinion, it is like no other.

Anger and hostility are not part of who we are. We're all here for the same purpose - to care for each other and serve our community.

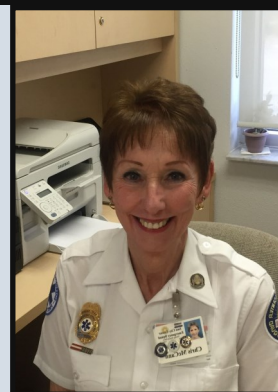
On occasion issues do arise, and there is a process for working toward a resolution.

The first, is to have a private, low-key conversation with the other person. This should not occur in the ready room or involve others. If this doesn't resolve the issue, the next step is to discuss it with the team Captain.

Hopefully, these will be the only steps necessary to come to a satisfactory resolution. If not, then it's time to talk to HR.

We are a family - please treat each other as you want to be treated. We need all of you as we start this coming year.

My heartfelt thanks to each and every one of you for your giving hearts.



What's New?

Emergency Squad Moving Forward into 2023

For the past 4 or 5 years, the Administrative staff – Assistant Chiefs of the Emergency Squad have remained very stable. But considering they are all volunteers, several felt it was time for new challenges, opening the door to new leadership for the Squad in multiple positions.

The changes include new Assistant Chief of Information Technology, Mary Christiano. **Mary Christiano** joined the Squad in October 2019 as an Emergency Medical Responder (EMR). Mary moved to Sun City Center just the month before from Minnesota, where she had previously been an EMR for 3M Corporation She became a Driver and then an EMT. She followed that up by becoming and Asst. Captain, then Captain of Team 1. She is taking on a huge job of maintaining the Squad's complex systems and information infrastructure.

New Asst. Chief of Education is **Frank Reid**. Frank joined the Squad in October of 2020, becoming and EMR and then a Driver. He followed that by going to EMT school and becoming an Asst. Captain. Frank also held the positions of Director of Driver Training and Director of Recruiting, before accepting the position of Asst. Chief of Education. Frank is replacing outgoing Asst. Chief John Gentry. John served as Asst. Chief of Education for three years and will continue with the Squad as an EMT.

Eileen Peco will be the new Asst. Chief of Public Relations. Eileen has been with the Squad since 2006 when she became an EMR on Team 4. Eileen later became an Asst. Captain for her team before running for the Board of Directors. She was elected in 2014 and became the Chair of the Board, a position she served in for 6 years. After being term-limited out, Eileen became Captain of Team 6. She is very active in Kings Point, serving and having served in multiple elected positions.

Betty Hunton was recently selected by the Board of Directors to serve as the new Chief Financial Officer. Betty, a CPA, is currently an EMR/Driver on Team 7. She joined the Emergency Squad in January of 2019.

Additional captain changes include new captains: **Paul Donohoe**, Team 1; **Rich Bothroyd**, Team 5; and **Tom Potter**, Team 8.

Other staff changes include: **Sally Reid**, CPR Director; **Jo Klodzinski**, Publications Manager; **Dar Brown** Recruiting Assistant; **Diane Neyenhouse**, Director of Recruiting and **Janice Chase**, HR Assistant.

Mary Christiano



Frank Reid



Eileen Peco



Betty Hunton



Paul Donohoe



Rich Bothroyd



Tom Potter



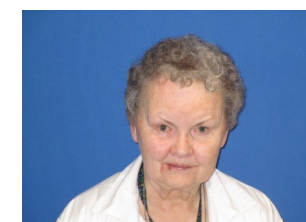
Sally Reid



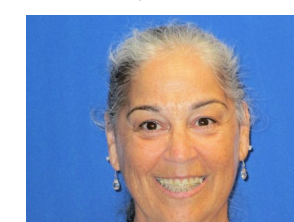
Jo Klodzinski



Dar Brown



Diane Neyenhouse



Janice Chase

